## **National Parks for All People Workshop**

Hosted by the National Parks Conservation Association, Northeast regional office March 1 and 2, 2018

**Workshop purpose:** To create a more inclusive National Park System – a National Park System that reflects all Americans and all backgrounds, and the identification of what is fueling patterns of exclusion and unequal engagement with our national parks.

## **Notes from Breakout Sessions**

The breakout sessions were recorded on the following flip charts:

#### **CURRENT REALITY**

	Current Reality	How they are Reproduced	Outcomes				
Events							
Patterns							
Structures							
Mental Models							

#### **IDEAL**

	Ideal	Strategies	Activities	Outcomes
Mental Models				
Structures				
Patterns				
Events				

Please note the notes below for the CURRENT REALITY are recorded left to right from the chart in order
to show all events, patterns, structures, and mental models sequentially. The notes for the IDEAL are
recorded from top to bottom in order to show all strategies, activities, and outcomes sequentially.


## Group 1:

# **Current Reality**

## The Current Reality is that:

Park users don't reflect the demographics of the general public People of color feel uncomfortable because of current users and racism People of color go to parks less

**The Current reality is reproduced** through the positive experiences of existing users which in turn reproduces the demographics of park visitors.

**The outcome of this Current reality** is worse health of people of color, including physical and mental health.

## Patterns that reflect this reality are:

Employee demographics reflect park users
People of color have no history or a negative history with parks
Park users are uncomfortable with people of color
Park users don't believe lack of diversity is a problem
There are economic barriers to accessing parks

These patterns are reinforced by young visitors who do or do not see themselves reflected in park staff, by a lack of understanding of the barriers that people of color face and are the reinforced by people of color having other things to do that do not involve visiting parks.

**The outcome of these patterns** is that park staff and leadership believe that people of color just aren't interested: "We're doing everything we can" to reach people of color.

## The structure of the current reality is:

Limited park program options
Physical design of parks
Hiring practices and networks
Explicit segregation
Transportation and access to parks
People of color making less money
Seasonal not permanent work is the most available type of employment
A problematic civil service structure

#### Structures that reinforce this are:

Lack of funding
Political ambivalence to better funding
Who ends up advocating for parks

People of color then do not have a seat at the table and are therefore not decision makers There is then a lack of resources in urban school to promote parks.

# The outcome of these structures is:

Programs continue to serve existing users

There is a lack transit demand which makes it harder to justify public transportation to parks

A low number of people of color are hired and promoted

#### Mental Models that reflect this:

White people have a strong sense of ownership of the parks

People of color see parks as white spaces
People of color find more comfort in urban settings

### Mental models are reproduced by:

Parks, recreation, and access to nature are being seen as nonessential.

The outcome of this mental model is that people of color are seen as unqualified and as people who do not or cannot see that there is a problem.

## The Ideal

**The ideal mental models are** people of color see nature as a place of refuge and relaxation. There would be:

A shared sense of ownership of all parks by all people
Parks and nature would be seen as essential
Diversity in visitation would be seen as essential to the strength of the National Park System

#### The ideal structures are:

Policy that depicts diverse voices and users in parks
Hiring processes that are effective in creating diversity
Better employment on-ramps and better promotional opportunity
More and better targeted funding
More parks

#### The ideal patterns are:

People see themselves represented in users and staff Confidence in tools to hire and support diverse staff

#### The ideal events are:

Programs with diverse voices from planning through execution Mixed programming with diversity Park users who are representative of population

#### Strategies to reach the ideal mental model are:

Break down the nature vs. manmade dichotomy
Education
More parks
Ask people more questions about what they really want

## Strategies to reach the ideal structures are:

More outreach to diverse communities

Have communities of color tell their own studies

Mentorship
More training programs
10 minute walk to a quality park for ALL

## Strategies to reach the ideal patterns are:

Build of existing connection to nature Flexible job requirements De-emphasize degrees/more pathways to positions

## Strategies to reach the ideal events are:

Empower people of color to lead programming

#### Activities to reach the idea mental models are:

Conferences like this and more attendees
Public outreach
Science/ecology curriculums
Intergovernmental programming
Diverse programming

#### Activities to reach the ideal structures are:

Advocacy in and from diverse communities
Advocacy training
Exit interviews
Supervisors evaluated on diverse staff hiring and retention
Organizational tracking of diversity including longevity and level
High school outreach, conservation and ecology education

#### Activities to reach the ideal patterns are:

Subsidize educational opportunities for employees

#### Activities to reach the ideal events are:

Outreach to diverse communities
Hire and promote more people of color
Better transportation to parks
Job fairs in diverse communities
Bike sharing in communities

#### Outcomes for mental models are:

Younger generation has shifting view of park Younger generation is active in advocacy

## **Outcomes for structures are:**

Diverse communities are empowered to influence government decisions

Diverse elected officials are passionate about parks

#### Outcomes for patterns are:

More diverse outdoor clubs

## Outcomes for events are:

Too many park users!

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Group 2

## **Current Reality**

The Current Reality regarding engagement of people of color is reflected in the exclusion of certain visitor groups related to race, class, gender, and geography (i.e. inner city). It is reflected in a lack of diversity of national park service staff and partner organizations and in the membership of organizations that are not diverse.

## The Current reality is reproduced through:

High park fees

Expensive gear

Transportation barriers

Perpetuation of the use of the same sources for hiring, membership, etc.

The outcome of this Current reality is people feel like they don't belong which becomes a vicious cycle that perpetuates itself.

## Patterns that reflect this reality are:

Media/communications portrayal of non-diverse park users/staff, etc.

Hiring perpetuates lack of diversity

Lack of connection to parks and lack of opportunity

### These patterns are reinforced by:

A lack of advertising and awareness about parks as a resource

Reinforcement of traditional partnerships

Lack of early access to outdoors

Lack of early access to outdoors

Lack of early awareness to professional pathways and career development in conservation and environmental advocacy

The outcome of these patterns is that people feel like they don't belong

## The structure of the current reality is:

People considered for jobs come from backgrounds of privilege with early access to experiences specific to advocacy, etc.

National Park Service policies limit who can be considered for jobs There is a lack of transportation

#### Structures that reinforce this are:

Emphasis on Return on Investment (ROI) and efficiency Funder expectations and demands Use of statistics as the marker for success

The outcome of these structures is that people feel like they don't belong

#### Mental Models that reflect this are:

Comfort zones – people who "look like me," have backgrounds that are expected and people who "think like me."

Racism

Sexism

## Mental models are reproduced by:

Departure from "the Public" in public lands – this is related to values assumptions Lack of tolerance for different usage of public lands and lack of tolerance for different types of enjoyment

The outcome of this mental model is that is that people feel like they don't belong

## The Ideal

**The ideal mental models are** equity, inclusion, justice. Expanded comfort zones for who is welcomed valued and included

### The ideal structures are:

Organizational policies ensuring representative diversity Equitable access to transportation Affordable access to parks Adequate park funding

## The ideal patterns are:

Policies are embraced as norms to ensure inclusion-based hiring practices
All histories of parks can be told and represented through inclusive story-telling
Advertising, public communications, building awareness regarding the actual ease of park access and affordability.

#### The ideal events are:

Park staff and visitors reflect true diversity and inclusion
Organization staff, board, and membership reflect the true diversity and inclusion
Funders value these ideals and fund them
All people go to parks

## Strategies to reach the ideal mental model are:

Expands and increase opportunities that grow comfort zones. Equity, inclusion and shared language

## Strategies to reach the ideal structures are:

Continue "Every Kid in a Park"
Expand fee free days
All kids and schools have outdoor educational access and curricula
Advocating for adequate park funding
Engage decision making public to support equitable National Park Service policies

### Strategies to reach the ideal patterns are:

Changing industry narrative to inclusive representation of who is in parks
National Park Service policy ensures equitable telling of his/her/them/they stories

### Activities to reach the idea mental models are:

Trainings

Education

Initiatives and committees targeted to equity and inclusion

Openness/desire for inclusion feedback development program that incorporates surveys and workshops

#### Activities to reach the ideal structures would be:

Increased access to extracurricular outdoor/environmental activities (free, etc.)

More professional development opportunities for teachers in environmental and outdoor education.

Community engagement for equitable histories

#### Activities to reach the ideal patterns are:

Involving diverse communities in message development, recruitment and evaluations

#### Outcomes for mental models are:

Welcome-ness to new faces
Acceptance and respect of sharing public spaces
Organizations with diverse people
Jobs for diverse people

#### **Outcomes for patterns are:**

All people feel welcomed and included in parks

Traditionally underrepresented groups see themselves reflected in visitor-ship, staff, etc.

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Group #3

## **Current Reality**

## The Current Reality regarding engagement is:

Interest in parks peaks during crises and only then is there an increase in dialogue Volunteers don't always reflect the local population

Transportation is a barrier, we need to reduce time to access

Work places are not diverse

Places to recreate are segregated

## The Current reality is reproduced through:

The Media
Outreach challenges
Lack of time to dedicate to the issue

The outcome of this Current reality is not as many people are who are representative of the community go to parks, people feel left out and communities are separated

#### Patterns that reflect this reality are:

People are only involved in the short term
People come to expect separation
People engage in labeling of spaces and become territorial
There is comfort in your niche
Celebrity

## These patterns are reinforced by:

Restrictions on how funding in spent
Celebrity and media involvement
The media overall

Time, waste, choice and the question of whether things were worth it

### The outcome of these patterns is that:

It looks like failure – there is no process value, just numbers and the pictures One stop shop, one bite at the apple, no continuity or long term commitment Apathy, distrust, abandonment "The system failed me"

## The structure of the current reality is:

Public transportation isn't available for people who need it Policies and initiatives are reactive Entrance fees that are too high Agency priorities that are misaligned to address the issue

#### Structures that reinforce this are:

Limited resources
Hiring
Funding comes in and out and a timeline
Media, politics, and capitalism
Lack of value and support for environmental education and civic duty

#### The outcome of these structures is:

Parks not welcoming or flexible Projects end, there is stress to "complete" There is stress to show measurables and deliverables Lack of "diverse" workforce

#### Mental Models that reflect this:

Stereotypes
Assumptions
"It's not my responsibility"
"I pay my taxes"
NIMBYism
Public spaces seen as commodities
Fix it only when it's broken – no planning for future generations

## Mental models are reproduced by:

Media

**Politics** 

Apathy

Distrust

Lack of educational support

Perception that people of color don't care

Idea that only certain people belong

## The outcome of this mental model is that:

Racism, classism, sexism, homophobia, and gender discrimination
Idea that if we make it nice, it will gentrify – gentrification and then displacement
Children and teens don't get exposed to civic duty
Lack of community support for parks
Public spaces are seen as commodities

## The Ideal

#### The ideal mental models are:

Public space is good and essential to:

- life
- internal reflection and development

Decolonized mind

Sense of ownership and belonging

Dismantling systems of oppression

Time

Valuing creative thought, risk, and change

## The ideal structures are:

Solid, long-term, sustainable infrastructure

At least 1% to 2% of NYC budget is dedicated to NYC parks

Reliable source of funding with continuity and consistency

Established collaboration development models

Community input forums

Dedicated staff (living wage)

Internal reflection time allotted and reserved in work place for staff development – creative space

Wellness programs for employees to prevent burn out

Personal days

#### The ideal patterns are:

Open dialogue
Parks that are well maintained
Valuing time together

#### The ideal events are:

Higher participation in stewardship, programs, and park connection and presence Closer to freedom Internal/external satisfaction Thriving ecosystem

#### Strategies to reach the ideal mental model are:

Incentives
Unlearning and relearning
Comprehensive, thoughtful, and inclusive outreach
Providing staff training regularly

## Strategies to reach the ideal structures are:

Community input forums so the public is involved in creating outcomes Comprehensive planning for NYC Parks and NYC Recruitment, training, and professional growth Intersectional conversations
Strategic partnerships

Art program: more applications, more staff support, encouraging community involvement, in art making process

## Strategies to reach the ideal patterns are:

Regular meetings/events for bonding and planning Physical projects, celebration and acknowledgement

## Strategies to reach the ideal events are:

Scheduled conversations that are honored and respected

#### Activities to reach the idea mental models are:

Reading group and educated spaces Reading "radical" and revolution-oriented text Retreats! and workshops!

#### Activities to reach the ideal structures would be:

Forums for planning
Workshops that connect health and outdoors
Job fairs
Art collaborations
Departmental health and organizational health

## Activities to reach the ideal patterns are:

Retreats (paid plus food)

Workshops (paid plus food)
Community art and placemaking projects
Conversations

#### Activities to reach the ideal events are:

Citizens' advocacy, public hearings and officials listen

## Outcomes for mental models are:

Significant reduction in racism, classism, violence More love, understanding and collective vision

#### **Outcomes for structures are:**

Creative space – mentally and physically – staff
More public art involving community in art making process
More public art in placemaking and connections to spaces
Public festivals

## Outcomes for patterns are:

Art installations and sculptures Murals Happy coworkers People grow People love

## Outcomes for events are:

Group #4

## **Current Reality**

The Current Reality is that there is a lack of diversity in the conservation movement.

#### The Current reality is reproduced through:

New cohorts and organizations adopt the existing system and the paradigms that contribute to the problem

#### The outcome of this Current reality

Environmental justice and diversity organizations are sometimes structured in traditional ways Organizations mimic and perpetuate the ways of organizations that are not committed to diversity

#### Patterns that reflect this reality are:

Hiring depends on existing networks

Organizations never go beyond a set number of hires

Quotas are assumed to demonstrate diversity

The way job descriptions are written, i.e. using words like "field" when the word "science" would be better

Internal mobility is limited

Lack of religious diversity

## These patterns are reinforced by:

People staying in their comfort zones

Reliance on limited job posting sites

Focus on qualitative not quantitative results

Lack of resources and capacity in HR

HR is assumed to be solely responsible for solving the problem

Leadership is not champion for diversity

360-degree performance evaluations do not exist

#### The outcome of these patterns is that:

People who live through and survive the system perpetuate it and reinforce it

Demonizing of the other – and demonization is not limited to race. Gender, class, and visual ("does she dress well") demonizing

#### The structure of the current reality is:

Standardized skillsets are desired

Homogeneity is a deterrent for diverse applicants

Lack of trust within the organization

Limited mentorship or lack of mentorship

Lack of representation in leadership

Limited hiring cycles (2 to 3 months) instead of having time to make best choices

Paradigm of "don't make waves" and brown-nosing is rewarded

Funding model and funding needs dictate a connection to the wealthy

Conservation organization are DC based and not decentralized

No succession planning

Retirements don't happen, people don't retire, and leadership positions don't open up Funding for retirement is low

#### Structures that reinforce this are:

Critical assessment of organization by internal voices is not valued or asked for

Conservation jobs are seasonal

Lack of institutional investment

People who are "silent" and diplomatic are promoted

Generational wealth is depended upon – low pay translates into lack of opportunity for people without family help

#### The outcome of these structures is:

Fear

Mentality of scarcity

#### Mental Models that reflect this:

80% of what is happening is deemed as success. It's the 20% that is ignored because of limited commitment to solving the problem fully

One approach to conservation:

Land protection

Advocacy focused on legal process for results

Focus on short term results

Conflict is bad

Expectation that people of color would not meet qualifications

## Mental models are reproduced by:

Status quo seen as good

Boards of directors

Boards of directors that are heavily dependent on a few major donors can affect programs Funders

#### The outcome of this mental model is that:

Environmental movement has not been successful - we failed

## The Ideal

#### The ideal mental models are:

Change is good and constant

Appreciating difference

Disagreement is healthy, agreeing on debate and welcoming debate

Conservation as a field is fluid and adaptive

Thriving on chaos

Balance of structure and flow

Conservation is about more than we can see – you always have blind spots Paradigm shift of more harmonious relationships to the planet More expansive models of change Culture of belonging

#### The ideal structures are:

Decentralized decision making within leadership and organizations

Biggest decisions are made by more people

Collective ownership of decision making

Build in learning -- continuing education credits for the environmental movement

Targeted learning and assessment to inform decision making

Dedicating resources and money to the HR department

**Encouraging mentorship** 

Carving out time and resources outside of HR - make it protected time

Further move to put leadership distributed across the country for national organizations – mix of national programs and regional programs in regional offices with national leadership in regional offices

## The ideal patterns are:

More diverse workforce and leadership

Low turnover

Pathways to promotion

Open forums/freedom of expression

Opportunities coupled with resources to resolve conflict

Pathways from schools to jobs

Pathways to create more possibilities for jobs

Discomfort is valued

Living wage with comfortable retirement

Sharing weight of the psychological impact of this work

#### The ideal events are:

Diversity in workforce and in conservation field

#### Strategies to reach the ideal mental model are:

If you are a person of color, depend on self-representation not a reporter to report and represent for you

Making diversity visible and normalized and not the exception

Making role models visible

## Strategies to reach the ideal structures are:

Foster creativity
Support and foster idealism
Cherish idealism in all people

## Board of director by-in

#### Strategies to reach the ideal patterns are:

Deeper engagement with funders

#### Strategies to reach the ideal events are:

## Activities to reach the idea mental models are:

Diverse representation in stories told in magazines and newsletters

#### Activities to reach the ideal structures would be:

IDEO workshops Innovations celebrated Utilize social media and focus on diversity Representation of all people

## Activities to reach the ideal patterns are:

Set up mentor program
Set up endowments for nonprofits
Give more money to resources for the HR department
Donor forums
Revolutionize funders and foundations
Develop robust work plans
Educate funders about how this a path toward efficacy
Diversity recruitment on boards of director
Educate the next generation of givers and philanthropists

## Activities to reach the ideal events are:

Reading and podcast group
This work takes time
Money for building in more time
Wellness programs focused on burnout
Adequate vacation
Adequate number of sick days
Adequate number of personal days

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## **Current Reality**

The Current Reality is that there are positive and negative aspects to engagement. Examples:

Epic Ride

Local community events

Tune Up Your Group

Hikes and guided walks

Galas where community partners are invited

### The Current reality is reproduced through:

Annual events

## The outcome of this Current reality is:

A lack of time and space for new ideas Lack of ability to expand Lack of help

New people reached consistently, same audiences are reach

## Patterns that reflect this reality are:

NPCA's partnership with Brooklyn Greenway Initiative and the National Park Service School and hospitals Community groups NYC parks, city council, funders, friends groups, local government LGBT groups

## These patterns are reinforced by:

Funders
Participants have a good time
Mailing lists (existing)
Long term projects

#### The outcome of these patterns is that:

We can't access new people – new followers, advocates, or volunteers

## The structure of the current reality is:

Committees

Closed loop communications

Site visits

**Public meetings** 

Coalition meetings

Organizations vs. individuals

Civic minded networks "Local leaders"

Closed loop communications

NGO and local government share offices

#### Structures that reinforce this are:

Funder expectations

Capacity (staff, volunteer, participants)

Surveys

Re-evaluation

De-briefs

National Park Service is unable to advocate

Venue and location

Un-sustaining methods

**NIMBY** 

Co-hosting with partners

#### The outcome of these structures is:

City, state, federal policy is confined and there is conflict between government and nonprofit initiatives

Follow the money

Transferable model

Damage to image – trust to our mission

Restricted to geographic area

## Mental Models that reflect this:

Reliance on technology

Maintain present relationships, constant contact/outreach

Nonprofit mental model "mission"

Private funds/culture of philanthropy

Maintain status quo, it's what we do

## Mental models are reproduced by:

Consumers

"Who should be in the driver's seat?" – un-sustaining model

Prioritize (leadership supported)

Beholden to funder image and priorities

Locals aren't visiting

Nothing gets done

#### The outcome of this mental model is that

Don't know what or who you don't know Branding You do what you do well Do, do, do..... not listening Can't empower others to lead this change

## The Ideal

## The ideal mental models are:

Open minded process
Inclusive process
Clear advocacy goals
Developing community awareness
Parks are for everyone
Maintaining awareness of each organization's mission and impact
Making inclusion easy

## The ideal structures are:

Responsive and reliable relationships
Maintain communication
Structure that allows constant expression
Coalition building
Develop events
Transparent leadership
Partners engaged
Successful collaboration between partners

## The ideal patterns are:

Constantly setting goals
Regular reflection and evaluation
Sustained community interest and involvement
Varying patterns
Unlimited time/staff

#### The ideal events are:

Build platform for rewarding meetings Well-attended

#### Strategies to reach the ideal mental model are:

Culture of philanthropy
Ask for support and training
Train people to engage their network

## Strategies to reach the ideal structures are:

Create engaged advisory board
Recruit skilled, multi-funded board
Learn from organizations" staff and partners
Create timeline for moving forward

## Strategies to reach the ideal patterns are:

Update timelines to reflect current status Constant reassessment Set up and promote webinar

## Strategies to reach the ideal events are:

Ensure meaningful engagement and productive dialogue
Allowing options for different types of events
Community input on event execution
Create time and space and messaging for one on one conversations

#### Activities to reach the idea mental models are:

Online, social media presence Physical presence Doodle polls

## Activities to reach the ideal structures would be:

Establish a structure that allows and calls for forward movement Healthy debase and roundtable discussions Neutral facilitators

## Activities to reach the ideal patterns are:

Varied venues
Varied patterns
Build trust
Give up your time – go to other's meetings
Webinar program

### Activities to reach the ideal events are:

Sign-up sheets
Survey
Giveaways
Mission driven branding
One on one conversations

#### Outcomes for mental models are:

Greater participation and cooperation
Lots of input
Targeted goals – clear and communicated
Greater understanding

#### **Outcomes for structures are:**

Effective structure that engages all key players

## Outcomes for patterns are:

Worth communities' time
Build ambassadors/loyalists for the mission
They call us for help!

#### Outcomes for events are:

Continued conversations
Larger audience, connected to the organization
Building a shared mission

Group #6

## **Current Reality**

## The Current Reality regarding engagement is that:

Programs take kids from cities and give them a big Western experience Celebration of National Park Service histories takes place but with incomplete interpretation

## The Current reality is reproduced through:

Positive feedback from programs about the life changing experience youth have in big natural, Western parks

## The outcome of this Current reality is:

Youth view big Western parks as true parks and the true National Park Service experience

## Patterns that reflect this reality are:

Seasonal employees

Rangers appear to be very similar – see the same people

Promote traditional recreation

Establish and promote parks in natural and remote areas

## These patterns are reinforced by:

Leads to seasonal programs

The big natural landscape parks have more visitors and that visitor use pattern is used to justify seasonal hiring

## The outcome of these patterns is that:

High stress seasonal workload

#### The structure of the current reality is:

Places that get protected and stores that get told are set

National Park Service paramilitary structure – uniform does this

Go to visitor center, get a map and just go!

People should be comfortable and know what to do

Seasonal nature of National Park Service employment -- not being able to become fabric of community – Federal policies

#### Structures that reinforce this are:

The arrowhead is showing a particular National Park Service experiences

People love the hat – the hat is iconic

This is how we (National Park Service employees) like to recreate

## The outcome of these structures is:

Our graphics and advertising emphasize natural areas showing only one experience

People that don't have the resources for a "big" park experience think they can't connect to the National Park Services

Urban and local parks aren't seen as part of the equation

### Mental Models that reflect this:

There is a right way to experience a park and people want "that" type of experience

If we just get them here, they will love it just like us! "What's not to love?"

Big Western parks are the National Park Service

Urban Parks are introductions to the National Park Service, so people will want to go to Yellowstone and Yosemite. The Urban isn't a real place.

#### Mental models are reproduced by:

We get positive feedback and see people doing these activities. We don't see the other activities, so we don't think folks will want something else

We set up systems that make it hard for people to access resources (reservations, etc.) Most National Park Service employees love parks and we are basing it on our own experience

#### The outcome of this mental model is that:

People don't see parks as places where they can do the "things" they want

## The Ideal

#### The ideal mental models are:

There are varying ways to connect and engage with parks There are distinctions from a recreational focus

#### The ideal structures are:

Parks are designed for various usage Staff with wide ranging experiences Flexibility with visitor center or visiting hours of the park

#### The ideal patterns are:

Park staff are more connected to the use of the park and community Reflect a more diverse feedback loop

#### The ideal events are:

More diverse audiences will participate in National Park Service events... and use the parks for their benefit

## Strategies to reach the ideal mental model are:

Introduce a variety of activities for park use, experimentation of use Partners are park of the planning process

## Strategies to reach the ideal structures are:

Partner with community groups and invite them to use the space

## Strategies to reach the ideal patterns are:

Changing "PDs" and hiring practices

Park staff engage with activities in the community - in things the community is already doing

#### Strategies to reach the ideal events are:

Prioritizing communication and outreach to highlight other options in the parks

#### Activities to reach the idea mental models are:

Investing time and money into a variety of park uses

#### Activities to reach the ideal structures would be:

Community open houses
National Park Service staff attend community activities

### Activities to reach the ideal patterns are:

Bring in interns
Adapt workplans
20% give to other duties
Park staff engage with activities within the community

#### Activities to reach the ideal events are:

Social media Communicating outside of V.C.

#### Outcomes for mental models are:

People feel welcome to introduce new activities to the park Partners feel ownership of the park

## **Outcomes for structures are:**

Park design is conducive to a variety of purposes

## Outcomes for patterns are:

Park staff, interns, and volunteers have a variety of skills and experiences that connect with different community groups

Park staff go to community activities and engage outside of the park

### Outcomes for events are:

Park visitation will be more diverse in demographics and users